

FACT SHEET

About US

Spark Consulting/RSI is an established IT Solutions & Services company headquartered in Cranbury, NJ with offshore Center of Excellence in Asia Pacific region. We are a registered Minority Business Enterprise and assessed at ISO 9001:2008 and SEI CMM level 4 for process maturity.

Since 1991, we have successfully delivered quality solutions and services to our customers through unique and flexible engagement models. We enable customers to attain their business objectives, by providing IT solutions & services, combining resources, processes, technologies, and domain knowledge, with unparalleled customer satisfaction.

Industry Focus

- ✓ Telecommunications
- ✓ Pharmaceutical
- ✓ Banking and Finance
- ✓ Insurance
- ✓ Healthcare
- ✓ Energy & Utilities
- ✓ Travel and Leisure
- ✓ Manufacturing
- ✓ Government

Engagement Models

Fixed Priced delivery:

- ✓ Definite project scope and deliverables
- ✓ Total composite price
- ✓ Pre-negotiated terms and deliverables
- ✓ Extendible to output based pricing

Time & Material (T&M):

- ✓ Consulting Services
- ✓ Managed Team Projects
- ✓ Blended T&M
- ✓ Staff Augmentation

Diversity Direct:

- ✓ A diversity ecosystem delivered in support of corporate initiatives

Specialized Services

dotECO:

- dedicated offshore team: Extend, Control & Own
- ✓ Direct Client Control
- ✓ 100% Transparency
- ✓ Extension of Client team
- ✓ Minimal Client Risk

Call Center Services:

- ✓ Speech and Interactive Voice Response
- ✓ Computer Telephony Integration
- ✓ Self Service Design
- ✓ System Audits & improvements

Enterprise Services:

- ✓ Enterprise Resource Planning (SAP)
- ✓ Enterprise Content Management
- ✓ Application Services
- ✓ Software Quality Assurance

Global Headquarters

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